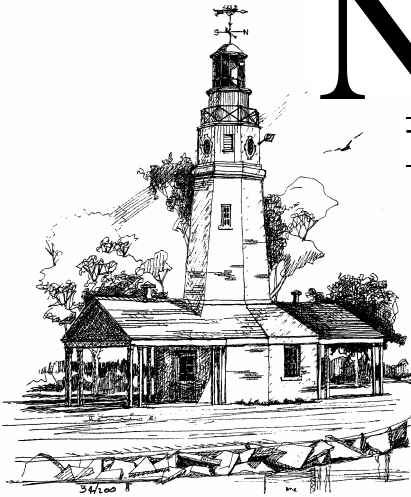


Neenah Notes

The City of Neenah Newsletter

VOL. 6 NO. 2

Spring 2005



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Street Parking

All night parking prohibited:
No person shall park any vehicle on any City street (including the parkway and terrace) in the City between 2:00 a.m. and 5:00 a.m.

Seasonal parking permitted:
Alternate night parking—from Apr. 1 to Oct. 31, in residential areas, vehicles may be parked on the even-numbered side of the street on even-numbered days before midnight, and on the odd-numbered side of the street on odd-numbered days before midnight.

Message from Mayor George Scherck

The joy and excitement of living in a great nation and a special community is tempered by the sadness that surrounds us. The tragic loss of life in Asia and the sad reality that our young men and women continue to be in harm's way in Afghanistan and Iraq should cause all of us to count our blessings and to recommit our lives to do what we can to make a difference. As an individual I feel blessed beyond anything I deserve. While family and faith will always be my highest priority, I also have been blessed with a unique opportunity for public service. As your Mayor, I give thanks everyday for:

- Concerned citizens who really care about the future of this community.
- People who continue to share their time, talents, and resources to help insure that Neenah's best days are ahead of us.
- The diversity of leadership that guides Neenah toward that promising future.
- Citizens who can disagree without condemning, and who recognize that we can disagree on issues but still share common values and goals.

We can't all run for public office or serve on a City Commission, but we all have the capacity to make life better in our community. We can communicate our views to our elected officials to give us a broader basis for decision-making. We can become involved in civic organizations and

church groups that serve the needs of others. Maybe there is a neighbor who could use your help. Certainly all of us can become more tolerant of each other, recognizing that differences strengthen us as a people.



On May 21, Neenah's Riverside Park will host the annual Walk to Cure Diabetes. For the first time in history, a cure for juvenile diabetes is within reach. Eighty percent of all funds raised go directly to research

Responsibility does not only lie with the leaders of our country...It lies with each of us individually.

The Dalai Lama

and research related-education. This is an opportunity for young and old alike to join together and do something really worthwhile, while at the same time having fun and doing something that is good for us. If you would like to join the Neenah team, or make a pledge, call my office (886-6104) for details. Let's crowd the park with people determined to help young people with diabetes live a fuller, richer life.

Let's all resolve to do whatever we can to make a difference in Neenah in 2005. Good citizens make good neighborhoods and good neighborhoods make a great community. And Neenah is a great community.

Enjoy the spring—nice weather will eventually come!

George

Free information!
www.neenahlibrary.org

Visit the City's web site!
www.ci.neenah.wi.us



Contact us!

Mayor	
George Scherck	886-6104
City Assessor	
Jack Ophoven	886-6115
City Attorney	
Jim Godlewski	886-6106
City Clerk	
Patty Peterson	886-6100
Community Development Director	
Bob Buckingham	886-6125
Finance Director	
Mike Easker	886-6140
Fire Chief	
Len Vander Wyst	886-6200
Health Department Director	
Judy Crouch-Smolarek	886-6155
Human Resources Coordinator	
Heather Fuller	886-6103
Information Systems Director	
Joe Wenninger	886-6170
Library Director	
Steve Procs	886-6300
Parks & Recreation Director	
Eileen McCoy	886-6060
Police Chief	
Ray Appel	886-6010
Public Works Director	
Tim Hamblin	886-6240
Water Works Director	
Larry Wattering	886-6180
Aldermanic District 1	
Jim Hemes	729-1289
Mark Lange	729-0831
Nick Piergrossi	751-0842
Aldermanic District 2	
John Ahles	727-1306
Don Winter	725-1520
Judy Zaretzke	722-1291
Aldermanic District 3	
Kip Kitzerow	722-3551
Bruce Rhoades	727-0243
Todd Stevenson (Pres.)	722-5440

Credits

The 'Lighthouse' artwork courtesy of Henri Miles. Photographs courtesy of Gretchen Raab.

\$37,631

How close Neenah came to meeting the restrictions of the legislature's tax freeze proposal.

Cable TV franchise renewal

The City of Neenah, jointly with the Cities of Appleton and Menasha, continue negotiations with Time Warner Cable for a renewal of the cable television franchise serving the three cities. City Attorney Jim Godlewski has been leading Neenah's effort to get a favorable renewal for City residents.

"The renewal process is a lengthy and tedious process governed by the Federal Cable Act," Godlewski said. "That act limits what a community can do in the renewal process. Nonetheless, we are committed to getting the best value for area residents."

As part of the renewal process, Neenah and Menasha completed a community needs assessment in order to determine community needs for cable related services. That assessment included a community survey and interviews with key community leaders.

"The needs assessment clearly showed a desire for increased community based programming focusing generally on Fox Cities events and specifically on Neenah activities," Godlewski said.

To that end, the three communities requested increased public, educational, and governmental (PEG) pro-

gramming resources in their proposed renewal franchise agreement and are conducting joint negotiations with UW-Fox Valley that could result in a regional PEG television studio serving the area.

Mayor George Scherck indicated that the design of the rehabilitated Common Council chambers included arrangements for future televising of Council meetings. "It has been long desired by me and other City leaders to provide greater access to City government through televising of city meetings," the Mayor said.

In addition, the three cities commissioned a franchise fee audit that was released in late January. In

that audit, financial figures indicate that Time Warner underpaid its franchise fee obligations to the City of Neenah by about \$133,000 from 1998 to 2003, including interest on the underpaid fees. Time Warner has disputed this amount. "The franchise fee issue will be included in franchise renewal negotiations," Godlewski said. "We are committed to finding the best solution to this issue for the City and local cable subscribers."

Work on a renewal franchise agreement and ordinance should be completed by the end of 2005.

Time Warner allegedly underpaid its franchise fee obligations to the City by about \$133,000 from 1998 to 2003.

Will you be called for jury duty?

Winnebago County jurors are drawn randomly from Department of Transportation driver's license lists. Questionnaires are mailed to potential jurors, who must return them.

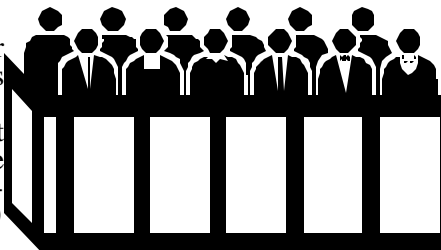
Qualified potential jurors receive a summons about 3 weeks prior to their orientation date. The orientation consists of a talk, a 20-minute film, and a question and answer session.

Bailiffs then enter with a list of cases needing jurors. The system takes the first 30 names from the random list as potential jurors. These 30

are taken to the court branch and the judge and attorneys question them and decide which ones to disqualify or to select.

Jurors can be called more than once as their names remain on the list for the entire jury year (April 1—March 31), but once they serve they are excused for 4 years.

Once the jurors have served and the trial is over, the Court sends paperwork to the County Clerk so that jurors get paid (\$25/day plus round trip mileage from the Courthouse).



Meet your citizen representatives

Name:

Parks & Recreation Commission

Meets:

Third Thursday of each month at 4:30 p.m. at City Hall.

Main purpose:

The Commission oversees the acquisition and development of parkland and recreation areas; the management and maintenance of City parks and facilities; and the development and administration of recreation programs and services.

Contact for more information:

Parks & Recreation Director Eileen McCoy—886-6060.

Members:

Lee Hillstrom, President

Michael Faulks, Vice President

Ted Galloway

Peter Kelly

Brady Kiel

Gary Lawell

Jim Vedder

Judith Zaretske, City Council Representative



Community updates

- ❑ Property acquisition for the Cecil St. overpass will be completed in 2005, with construction in 2006.
- ❑ The Riverwalk at Shattuck Park will be ready for you to enjoy this summer. Watch for the Grand Opening Concert in July.
- ❑ The Police Consolidation Study Committee is scheduled to have a report for the community to consider by fall.
- ❑ After rebidding and redesigning the new water plant, bids reduced the budget from \$32 million to \$26 million.
- ❑ Adams and Caroline Streets will be closed if the Railroad Commissioner issues the order as expected. Byrd Avenue will not close until one year after the Cecil St. overpass opens for traffic.
- ❑ The State Department of Transportation will rebuild the Oak Street bridge. It will be closed from August 2005 to November of 2006. (Good grief!)
- ❑ A free concert series will begin this summer at the Shattuck Riverwalk. Bring the family, enjoy the beautiful new park as we build community spirit at Neenah's new "hometown square."

DID YOU KNOW?

- You cannot have garbage on the curb until the day before the pick up.
- The Tullar Road drop-off center has expanded to include large items and metal (See article on page 8.)
- Neenah citizens pay part of the costs of the County Sheriff and all of the costs of our own Police Department. It's called a "double-whammy" and it needs to change.
- State law requires that if you are late on a tax installment, you must pay interest on the **entire** amount, and the entire balance becomes due. The Mayor thinks this is blatantly unfair and will work to encourage a change in state law.

33%

Percentage of your property tax that funds city services.

Summer sewer credits

Sanitary sewer charges for residential customers in the City that discharge to the City sanitary sewer system, are based on the amount of water usage through the water meter. In the summer, not all of the water used is returned to the sanitary sewer system. It is also used for watering yards and gardens, washing cars, and filling swimming pools.

In order to treat customers fairly, a summer sewer credit is given, which reduces the sewer charges paid in the summer. The credit is based on the water use in the appropriate winter quarter. In the winter, water used but not sent to the sewer is at a minimum. The winter water use is multiplied by 120% and subtracted from the actual water use to determine the summer sewer credit.

As an example, in District 3, which includes all customers north of Cecil Street and east of Harrison, the base quarter includes the months of December, January, and February. If a customer uses 20,000 gallons of water in these three months, that number is used to calculate the summer sewer credit.

If the same customer uses 40,000 gallons of water in June, July, and August, the 20,000 gallons is multiplied by 120% and subtracted from 40,000 gallons. The sewer credit is for 16,000 gallons, or \$20.80.



The base quarter for District 2, south of Cecil Street and east of Harrison is February, March, and April.

The base quarter for District 1, west of Harrison, is January, February, and March.

Here is a money saving tip for District 2 residents. Because the winter base quarter extends into April for this District, and the water meter is not read until early May, filling a swimming pool before mid-May actually costs more because the increased water use for the pool is included in the base winter quarter. This reduces your summer sewer credit. If you live in District 1 you should not fill your pool before mid-April, and in District 3 you should not fill your pool before mid-March.

PARKS & RECREATION

Summer Activity Guide

The Parks & Recreation Department's 2005 Summer Activity Guide will be mailed April 1. If you do not receive a copy by April 5, guides are available at City Hall (Parks & Rec second floor office) or at the Library (second floor Reference Desk). For City of Neenah residents, registrations begin on Wednesday April 6 at the City Hall Parks & Rec office. Neenah Pool Discount Passes may be purchased for a reduced price until May 13.

Adult Summer Co-ed Sand Volleyball Leagues

It's time for some summer fun with your friends, family, co-workers, or neighbors! Sign up for an outdoor volleyball league at the Neenah Pool. Adult Summer Co-ed Sand Volleyball leagues are now forming. Leagues play on the Neenah Pool courts on Thursday evenings. Registration packets are available at www.neenahgov.org or at the City Hall Parks & Rec office. Leagues begin play June 9. Deadline for accepting teams is May 13. (Ages 16+)

Gift Certificates

Looking for a great birthday gift, a special thank you, or a basket stuffer? Visit the Parks & Rec City Hall office and purchase a gift certificate. Certificates can be issued for any amount and may be redeemed for Neenah Parks & Recreation programs and facility reservations.

COMMUNITYFEST!

COMMUNITYFEST is Neenah's special way to celebrate Independence Day. Activities in Riverside Park range from children's events, food and novelty vendors, Wisconsin Singers, Neenah Community Band, and a fabulous fireworks display. The festival is supported by donations and staffed entirely by volunteers. You can be a vital part of the festivities by joining the volunteer team. Please call Parks & Rec at 886-6060 to help!

Mayor Scherck responds

Q How are decisions made on major spending projects?

A There are many steps involved:

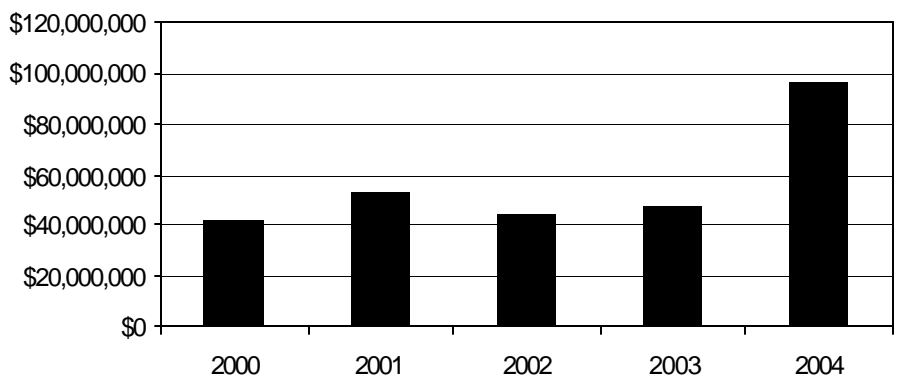
- Department heads propose projects to be included in a Five Year Capital Improvement Plan.
- As Mayor, I carefully review those proposals, deleting or deferring some projects. (For 2005, for example, I deleted over \$700,000 in capital project requests.)
- The Council then reviews the proposed plan, holds a Public Hearing and approves the Five Year Plan.
- Annually, projects are then proposed by the department head for review by the Mayor for inclusion in the Executive Annual Capital Budget.
- Many hours of workshops are held by the City Council to review the executive proposal.
- After a Public Hearing, amendments are proposed and the annual capital budget is adopted by the Council.

- Each specific project is then the subject of yet another Public Hearing prior to the project moving forward.
- On many projects, pre-construction information sessions are held to allow citizens to ask questions and learn specific details relative to timetable, assessments, technical details, etc.

My goal as your Mayor is to spend your money as if it was my own, after full consideration, based on established priorities. Citizen input is always the top priority, which is why I have held a "town meeting" each of the last two years, prior to making my budget recommendations. If you have topics you would like to discuss or projects you are concerned about, don't hesitate to call me at 886-6104, stop by my office for a visit or e-mail me at gscherck@ci.neenah.wi.us.

For the complete text of all Mayor Scherck's responses, go to the City's website: www.ci.neenah.wi.us.

Total Construction Activity in the City of Neenah



Mayor's Charity Golf Outing

Fri., Aug. 26
Bridgewood Golf Course
Shotgun Start (AM or PM flight)
Call 722-1920 for details
Have fun—Help those in need!

123

Eating and drinking (87), retail food (31), and lodging (5) establishments inspected and licensed by the Neenah Department of Public Health.

Volunteer Spotlight

This edition's spotlight focuses on **Jim Webb Jr.**, President & co-owner of Krueger's True Value Hardware.



Jim has been actively involved in Rotary and is on the Board of Directors of the YMCA. He helps organize the Rotary Golf Tournament, the Rocket Football Banquet, and works with the Neenah High School Hockey Boosters.

Two years ago, Jim was an organiz-

ing member of the team that put together the Mayor's Charity Golf Outing, which has raised \$11,000 over the first two years for local charitable organizations.

"Jim is an enthusiastic supporter of this community. It's great to have a local business that gives back to Neenah and helps make it a better place to live," said Mayor George Scherck.

PARKS & RECREATION

Home Pool/Spa & Water Safety Seminar

Wednesday, May 11: 6:00-8:00 p.m.
Neenah City Hall Council Chambers
Admission: FREE

Presentations by: Neenah-Menasha American Red Cross, Warm Sensations (Home Pool/Spa Company), Neenah Community Development, and Water Safety Professionals.

Topics:

- Home pool/spa start-up checklist.
- Pool/spa installation regulations.
- Water chemistry.
- Water safety statistics.
- What water safety equipment should you have?
- Local incidents.
- Review of appropriate first-aid kit.
- General water safety.
- What to do in a water emergency?
- How to develop a home water emergency action plan.
- Importance of swim lessons and water certifications.

Question & answer time available for your specific home pool/spa or water safety concerns.

Who should attend:

- Home pool/spa owners.
- Those considering installation of a home pool/spa.
- Any person interested in water safety.
- Families with children.
- Boy & Girl Scouts.

Free home pool/spa water test kit to the first 25 people (one per family) and a first-aid kit door prize at the end of the seminar. American Red Cross *Water Safety Handbooks* will be available for each family.

Bushes or Trees + Intersection = Danger

Do you live on a corner? If so, you may not be aware that there is a special area on your lot known as the Vision Clearance Triangle. This area is regulated to provide safe and adequate conditions for pedestrians and vehicles at intersections.

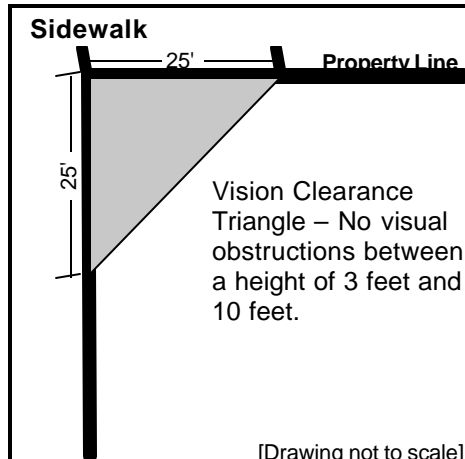
The Vision Clearance Triangle is defined as an unoccupied triangular space at the street corner of a corner lot.

The triangle is formed by connecting the point where each right of way line intersects and two points located twenty five (25) feet along each right of way line. In this area, there should be no visual obstructions (bushes, fences, tree limbs, etc.) between a height of 3 feet and 10 feet that would create a blind spot to vehicle, bicycle, or pedestrian traffic.

Homeowners should be diligent throughout the summer growing season to keep bushes and trees in this area properly trimmed.

As most accidents occur at intersections, it is important that we all work to make them safer.

For more information on vision clearance and other land use requirements, contact the Department of Community Development at 886-6130 or visit the Inspection Department web page at www.ci.neenah.wi.us.



[Drawing not to scale]

Governor Doyle announces \$500,000 grant for City brownfield site

Governor Jim Doyle announced in February a \$500,000 Department of Commerce grant to clean up a contaminated brownfield site in downtown Neenah.

Mayor George Scherck commended the State for its efforts to assist the City in revitalizing the downtown, enhancing the tax base, and increasing job opportunities in Neenah.

"When all levels of government



work together in a cooperative partnership with the private sector, we can turn obstacles into opportunities for growth and progress," the Mayor concluded.

\$26,000,000

Total value of the 8,000 city-owned trees in Neenah.

LIBRARY

School Year Hours

Monday - Thursday 9 - 9
 Friday 9 - 6
 Saturday 9 - 5
 Sunday 1 - 5

Adult Summer Library Program

Join us for the fifth annual Adult Summer Library program, **Some Like It Hot! Sizzlin' Summer Reads**.

The program will run Mon., June 6-Sat., July 30. Registration forms will be available at the library or online at www.neenahlibrary.org. Contact the Adult Services staff at 886-6315 for more information.

Collection Agency

To save taxpayer dollars and improve access to library materials, the library has begun using a collection agency to collect large fines and reclaim long-overdue library materials.

Customers will continue to receive a notice at 10 days overdue and a bill at 30 days overdue. At 45 days overdue, customers who have not returned materials or those who owe \$25 or more will be referred to a collection agency. **A \$10 charge is then added to the customer's record.** Eventually, if the bill is not paid, the customer will be reported to three national credit bureaus.

Less than 1% of library customers fall within those parameters.

Neenah Reads!

Featuring Harper Lee's *To Kill a Mockingbird*. Final events are:

To Kill a Mockingbird film, starring Gregory Peck—Sun., Apr. 3, 2:00 p.m.

Open discussion—Tue., Apr. 5, 7:00-8:00 p.m.

A Critical View—Sat., Apr. 16, 2:00-3:00 p.m. UW-Waukesha Assistant Professor John Allen will discuss primary themes, lasting impact, and writing style of the novel.

Neenah Reads! is generously supported by the Friends of the Neenah Public Library.

Pertussis (Whooping Cough) outbreak

Pertussis is a contagious bacterial disease which initially presents with cold-like symptoms in its early stage. In 2004, Wisconsin experienced a major outbreak of pertussis state-wide.

Pertussis, otherwise known as whooping cough, is highly contagious and has been a concern of public health and medical professionals due to its potential to infect young children, infants, or the medically fragile or older adults who may be at higher risk of developing serious complications.

Early in the 2004-2005 school year, parents were asked by public health and school officials to keep their children home from school if their child developed signs or symptoms of pertussis. Sick children with symptoms suggestive of pertussis were isolated at school and parents were asked to take them home for further evaluation and consult by their physician.

In 2004, the City of Neenah experienced high levels of reported suspect,

confirmed, and probable cases of pertussis. There were 61 total confirmed/probable cases reported to the Neenah Department of Public Health in 2004. Additionally, 181 suspect cases were reported to and followed by the health department to determine potential spread and need for treatment and isolation for prevention of further transmission.

Pertussis is a serious disease and can be life threatening to those individuals who are at higher risk of developing serious complications. Parents are reminded to check their children's immunizations and make sure that their child has been immunized with the appropriate doses of pertussis, which is a component of the Diphtheria, Tetanus, acellular Pertussis (DTaP) vaccine.

Parents with any questions regarding this disease or other communicable diseases are urged to contact their physician or the Neenah Department of Public Health (886-6155) for further information.

Radon tests show mixed results

In 2004, the Neenah Department of Public Health (NDPH) distributed 265 radon test kits to City of Neenah residents. As of Feb. 1, 2005, the NDPH has received radon kits results from 154 participants.

Results indicate participants had results within limits: **4.0 pCi/L.** A total of 81 participants had results in the moderately elevated range: 4.1 pCi/L – 20 pCi/L. Ten participants had results in the elevated range: 20.1 pCi/L – 49.0 pCi/L.

The NDPH mailed postcards to non-respondents. Those with results exceeding 20 pCi/L, were contacted by Public Health Sanitarian Don Day to inquire if any action had been taken to reduce radon levels within their home and to provide any additional information or assistance. The NDPH will continue efforts to reach those with elevated readings and those who have not responded.

The NDPH will be applying for another grant from the State Division of Health and Family Services for 2005-2006. Planning is underway for distribution of radon test kits to City residents free of charge this fall.

Radon is an odorless, invisible, radioactive gas that comes from trace amounts of uranium occurring naturally in the ground. This gas can seep into a house through the foundation. Breathing air with high levels of radon can lead to lung cancer.

For more information, contact the NDPH at 886-6156 during business hours: 7:30 a.m.–4:30 p.m. Monday-Thursday and 7:30 a.m.–4:00 p.m. on Friday.



305

Number of housing units added to Neenah housing stock 1999 - 2001.

City Code revision

Work on the recodification of the Neenah Municipal Code of Ordinances nears completion, as the Common Council adopts a comprehensive charter ordinance in February, said City Attorney Jim Godlewski.

The current municipal code was first adopted in 1977. Since that time, many changes have occurred, but a comprehensive look at the complete code was not done. "Because of the length of time since the last recodification, there are many items in the current code that are obsolete," Godlewski said. "For example, many of the state statutory references were inaccurate."

A first step in the recodification was the adoption in February of a comprehensive charter ordinance that sets out some basic organization features of Neenah City Government. In addition, the Council readopted the general administration portions of the code to provide the basic framework for city administration. "When we closely examined the history of charter ordinances, we found some inconsistencies and contradictions from current practice," Godlewski stated. "It was important to clarify the legal precedent for how the City was organ-

ized before completing the new code."

In addition to modernizing the municipal code, recodification will allow the City to provide online access to its ordinances. "Municipal Code Corporation, the company doing the recodification, will provide access to the code through their website," indicated Godlewski. "The City will provide a link to the code on its own website as well."



Having online access to the ordinances will assist both residents and City officials alike. Insuring that the most recent ordinances are available is important to promoting consistent code enforcement by police, inspectors, and other city personnel, Godlewski said. In addition, an informed citizenry will make code enforcement easier.

Department heads and other City officials have completed a review of the code draft from Municipal Code Corporation. The final version of the code should be available for public inspection and adoption by the Common Council by late spring. The Common Council will issue a notice indicating when the code will be available for inspection at least two weeks before final action.

LIBRARY

Poetry Circle

I Looked into My Heart Poetry Circle for adults meets the second Thursday of each month at 1:00 p.m. in the first floor Story Room in the Youth Services Department.

We have read Millay, Shakespeare, Yeats, Dickinson, and Frost. May 12 we welcome special guest Rev. Roger Bertschhausen, Pastor, Unitarian Universalist Fellowship, Appleton. For more information contact Pat (telephone 886-6330; e-mail hewitt@neenahlibrary.org).

Dragons, Dreams & Daring Deeds

The Summer Library Program fun begins on June 6 and continues through July 29. Detailed program information will be sent home with school children in May.

IN BRIEF

Traffic Signals

Traffic light signal coordination is a constant but complex objective. If you have concerns about a specific situation, call the Mayor's office at 886-6104 so it can be checked out.

New Construction

In 2004, Neenah recorded total construction of almost \$100 million, an increase of 120% over 2003 (which was the third highest to-date). Since 2001, Neenah has added 718 units to its housing stock, after totaling just 38 in 2000. Neenah is on the move.

Pay at Drive-Up Window

When paying water bills or tax payments, the City Hall drive-up window can be a convenient time-saver. As you enter the north side parking lot, the first drive-through is for CONE Credit Union. Turn left and the City payment window is on the back side of the building.



A full house enjoys Carl Behrend singing about **The Legends of the Great Lakes** at the Neenah Public Library.

611

Number of housing units added to Neenah housing stock 2002 - 2004.

HELP WANTED

City employment opportunities are posted on the City's website:
www.ci.neenah.wi.us

Tullar Garage Drop-Off Center

The Tullar Garage site, 1495 Tullar Road, is a drop-off site for yard waste, large items, metal, and used motor oil.

Yard waste – loose brush, hedge and tree trimmings, leaves, and garden debris only (no bags or cans; no grass clippings).

Large items & metal – furniture, TVs, mattresses, carpeting, doors, windows, small amounts of lumber, etc. (no air conditioners, refrigerators, freezers, dehumidifiers, microwaves, propane tanks, or tires.)

Note – The City will continue the spring and summer curbside yard waste collections as well as the monthly large items and metal collections on the dates listed in the *Recycling & Refuse Guide*.

Hours – Mon.-Fri. from 7:00 a.m. to 4:00 p.m. (except holidays).

Spring Yard Waste Collection

The spring yard waste pickup will run on a weekly basis from April 9 to May 23.

Yard waste includes brush, hedge and tree trimmings, leaves and garden debris (no grass clippings).

Starting in June the yard waste collection changes from once a week to a monthly collection. These dates are listed in the *Recycling & Refuse Guide*.

We encourage Neenah residents to bring their yard waste to the drop-off center at the Tullar garage. This center is open Mon.-Fri. from 7:00 a.m. to 4:00 p.m. (except holidays). (See above article.)

Where to call

- Absentee Voting** — City Clerk — 886-6100
- Alderson List** — City Clerk — 886-6100
- Bartender Licenses** — City Clerk — 886-6100
- Birth Certificates** — Winnebago County Courthouse — 727-2880
- Building Inspector/Building Permits** — Comm. Development — 886-6130
- Cat Licenses** — Treasurer's Office — 886-6144
- Cemetery Deeds & Information** — Treasurer's Office — 886-6144
- City Council Matters** — City Clerk — 886-6100
- Court Dates & Fines** — Municipal Court (Police Department) — 886-6285
- Dial-A-Ride Tickets** — Community Development Department — 886-6125
- Dog Licenses** — Treasurer's Office — 886-6144
- Electrical Inspector** — Community Development Department — 886-6130
- Employment Opportunities** — Human Resources — 886-6100
- Fence Permits** — Community Development — 886-6130
- Food Permits/Licenses** (Eating & drinking establishments; Temporary food stands) — Health Department — 886-6155
- Food Stamps** — Winnebago County — 729-4797
- Garbage/Recycling** — Public Works Department — 886-6240
- Heating Inspector** — Community Development Department — 886-6130
- Immunization Clinics** — Health Department — 886-6155
- Leaf, Branch, & Shrub Collections** — Public Works Department — 886-6240
- Maps (City)** — Public Works Department — 886-6240
- Marriage Licenses** — Winnebago County Courthouse — 727-2880
- Park Facilities & Programs** — Parks & Recreation Department — 886-6060
- Parking Permits & Tickets** — Treasurer's Office — 886-6144
- Passports** — Neenah Post Office — 725-2437
- Planning** — Community Development Department — 886-6125
- Plumbing Inspector** — Community Development Department — 886-6130
- Pool Passes** — Parks & Recreation Department — 886-6060
- Property Assessments/Information** — Assessor's Office — 886-6115
- Property Tax Payment** — Treasurer's Office — 886-6144
- Recycling Schedules** — Public Works Department — 886-6240
- Shrub, Branch, & Leaf Collections** — Public Works Department — 886-6240
- Sidewalk Concerns** — Public Works Department — 886-6240
- Solicitor Permit** — City Clerk — 886-6100
- Trees/Forestry** — Parks & Recreation Department — 886-6070
- Water Bills (Payment)** — Treasurer's Office — 886-6144
- Water Service** — Water Department — 886-6180
- Work Permits** — Parks & Recreation Department — 886-6060

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