



Victim Crisis Response

The Victim Crisis Response (VCR) Team is a dedicated group of trained volunteers who assist local law enforcement agencies in responding to the immediate needs of victims of crime and those in crisis. It is our goal to ensure that victims are treated with dignity, respect, fairness, compassion, courtesy and sensitivity.

FOX CITIES VICTIM CRISIS RESPONSE TEAM

- Appleton Police Department**
222 S. Walnut Street—Appleton WI 54911
920-832-5500
- Fox Valley Metro Police Department**
200 W. McKinley Avenue—Little Chute WI 54140
920-788-7505
- Freedom Police Department**
W2004 County Road S—Freedom WI 54131
920-788-0902
- Grand Chute Police Department**
1900 W. Grand Chute Blvd—Appleton WI 54913
920-832-1575
- Hortonville Village Police Department**
531 N Nash Street—Hortonville WI 54944
920-779-6165
- Kaukauna Police Department**
201 W. 2nd Street—Kaukauna WI 54130
920-766-6333
- Menasha Police Department**
430 First Street—Menasha WI 54952
920-967-3500
- Neenah Police Department**
2111 Marathon Avenue—Neenah WI 54956
920-886-6000
- Outagamie County Sheriff's Department**
320 Walnut Street—Appleton WI 54911
920-832-5000
- Seymour Police Department**
306 N Main St—Seymour WI 54165
920-833-2366
- Shiocton Police Department**
N5605 State Road 76—Shiocton WI 54170
920-986-3294
- Town of Menasha Police Department**
2000 Municipal Drive—Neenah WI 54956
920-720-7109
- Winnebago County Sheriff's Department**
4311 Jackson Street—Oshkosh WI 54901
920-236-7300



Fox Cities Victim Crisis
Response Team
is composed of
community volunteers
who provide intervention
and support to victims of
crime and those in crisis.

Serving Appleton, Fox Valley Metro, Freedom, Grand Chute, Hortonville, Kaukauna, Menasha, Neenah, Seymour, Shiocton & Town of Menasha Police Departments as well as Outagamie & Winnebago County Sheriff's Departments

“With the gift of listening comes the gift of healing” - Catherine de Hueck Doherty

The impact crime and crisis has on people is far reaching. No matter what type of victimization you have experienced, it will have an impact on your life. Whether you have a direct connection to the crisis or you are a family member/friend of those in an experience or a bystander who came to assist, you will be effected in some way. Please keep the following in mind while dealing with your ordeal.

- Your feelings are **NORMAL**. You may be feeling a wide range of emotions or possibly nothing at all. Whatever the emotion, it is **OK** as there is no right or wrong.
- This is not your fault. Crime victims and/or victims of crisis have a tendency to blame themselves for all or part of their victimization. You did not ask for this to happen to you.
- You are not alone. There are many people within our community who are willing and able to help. Seek it!
- There is hope. Although your life will never be the same as it was before the crime or crisis, you can move forward. Allow yourself this opportunity, you're worth it!

Fox Cities Victim Crisis Response Team

The Fox Cities Victim Crisis Response Team members respond to a variety of incidents including domestic violence, suicide, homicide, robbery, abuse, death notifications, accidents and many more.



We offer:

- On scene response
- Emotional support
- Crisis intervention
- Immediate needs assessment
- Referrals to community resources
- Education on crisis, trauma, and grief
- Assistance with Crime Victim Compensation
- Assistance in making phone calls to family and friends
- Help prepare victims/families for what is to come (legal, media, emotional, etc.)
- Follow up

VCR Team Operates Within the 3 Major Needs When Responding to Victims

- Victims need to **FEEL SAFE**
- Victims need to **EXPRESS EMOTION**
- Victims need to **KNOW WHAT COMES NEXT**

With those in mind, the goals of the VCR program is to:

- To enhance the quality of justice by addressing the emotional, social, and informational needs of victims and witnesses.
- To enhance law enforcement officers by assisting them in providing on-scene emotional support for victims and witnesses as well as providing services to work towards obtaining the most effective processing for all involved.
- To meet the needs of all by responding with immediate assistance and providing community referrals.

Questions or Comments—Contact the
VCR Coordinator at (920) 380-2989