

## SUMMER SEWER CREDIT

The summer sewer credit is a system-generated credit that is applied to the two summer quarters of a residential water bill. Commercial and Industrial properties are not eligible for the Summer Sewer Credit.

The process for the summer sewer credit program is that our water billing computer system will look at the winter usage for your residence. That read will be multiplied by 120% to give the SSC base amount that will be used for the year. The usage for your next two quarters will be subtracted from the base amount and if eligible, a credit would be given on the excess SEWER usage for those two quarters, the water is charged at the full price.

EXAMPLE: Account number 11-00178-00-01

Winter month usage (March of current year): 10,300 gallons

Base calculation for Current year – 10,300 x 120% = 12,300

June read usage: 15,500 – Credit given for 3,200 (15,500-12,300)

September usage – 11,900 – no credit given – not in excess of 12,300 gals

If your account number begins with:	Your winter usage month to establish the <b>BASE</b> is:	Your eligible Summer Sewer Credit ( <b>SSC</b> ) months:
1, 2, 3, 4, 6, 7, 22, 23	April of the current year	July and October of the current year
17, 18, 20, 24, 25, 26, 27, 33, 34, 35, 36	May of the current year	August and November of the current year
5, 9, 10, 11, 12, 13, 14, 15, 16, 28, 29, 30, 31	March of the current year	June and September of the current year

If a credit is given, it will show up on your quarterly statement as a credit under Summer Sewer Credit. This credit is not an automatic credit; the eligibility must be met each quarter. If you have a toilet leak or pipe break during the base period or the SSC months, the summer sewer credit will be revoked for the year, as we would not have what the true usage for the quarter is. There are a few exceptions to this rule so please call if you have had a pipe break or outside leak where the water is going into the ground, but the water from a toilet leak is going down the sewer so there would be no credit.

If the water account is a new account between the months of December to the current date, a default base amount of 18,000 gallons will be given for the year, as a history has not been established for the property.

If you will be using a lot of water for the year landscaping or filling a pool, please feel free to give us a call and let us know. Doing this will stop a Hi consumption notice postcard from generating and we can note your account.

Please let us know if you have any questions or comments at [jrosenau@ci.neenah.wi.us](mailto:jrosenau@ci.neenah.wi.us) or call 920-886-6149.