| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | to you reel the officer took the necessary steps to resolve the characterized. | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
|----------------------------------|------------------------------------------------------|--------------------------|------------------------|-------------------------------|------------------------------------------------------------------|--------------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1/3/2017 8:47 | 17-000085 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Tyler was prompt, courteous and professional. I wouldn't have known I had a headlight out if he wouldn't have stopped me and even though it was a minor stop, it couldn't have been handled better. |
| 1/3/2017 13:30 | 17-0000100 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Why would I be asked to be filmed with a TV camera about my potential of filling out this survey? |
| 1/3/2017 14:35 | 17-108 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | |
| 1/3/2017 14:44 | came in to neenah pd to see an officer | Civil Matter | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | officer stu was so helpful to me and my fiance. he went above and beyond to make sure we got the help we needed |
| 1/4/2017 8:28 | | Traffic Crash | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I was in a minor fender bender downtown Neenah a few months back in 2016. I was very impressed with how promptly officers showed up and how professioanl they were. They game me some info about submitting insurance. The officers were excellent and were trained. Hope you get great comments in 2017. Andy Safranski: Neenah resident. |
| 1/4/2017 21:48 | | Traffic Stop | Not Arrested | N/A | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I was pulled over by Officer Douglas tonight because of expired registration on my vehicle. He was very kind and professional. I was impressed (and almost scared I did something horribly wrong) that 2 officers approached my vehicle and when Officer Douglas talked to me he stood behind my door, which I assumed was to protect himself. I was happy to think that the NPD seems to be training officers how to be safer when approaching people. Also, allowing fo 2 to ride in a vehicle in case something were to happen is great in my opinion. I have found all of my interactions with the Neenah Police to be positive, although this was my first traffic stop. I have had to come in to the station for a different matter last year and that officer was also very kind. He took time to listen to understand the situation. I appreciated his help. My kids and I have been stopped by the community service officers a few different times over the years. They were always friendly and my kids were very excited to talk with them and get stickers. In addition to the community officers, our family has appreciated the community events the NPD are a part of (like touch a truck). I feel you are trying to set up a good relationship with the community. My kids aren't afraid of police and I am happy for that. The other time we dealt with NPD is when 2 officers came to our house 4 years ago and informed my husband that his father had passed away put of town. Obviously we were in shock but appreciated the officers asking if there was anything they could do for us and taking the time to talk with us. I see a lot of negative comments online about the NPD but I think in any community there will be people who dislike police and authority just because. I feel badly that it seems like police everywhere need to prove themselves to everyone that they are doing good all of the time. You are all under the microscope while risking your lives for us. Thank you. I'm not a fan of getting pulled over, but since I did I am glad to have been treated with respect. |
| 1/5/2017 10:07 1/5/2017 20:27 | 17-000142 17-000217 | Traffic Stop Other | Not Arrested Not | Very Satisfied Very | Very Satisfied Very | Very Satisfied Very | Very Satisfied Very | Very Satisfied Very Satisfied | Coldest day of the year and Officer Streblow came and unlocked our car that we had locked inside. He was |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | friendly, persistent (even when freezing), and polite. We appreciate the Neenah Police. Thank you. |

| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
|-----------------|------------------------------------------------------|--------------------|-----------------|-------------------------------|------------------------------------------------------------------|-------------------|--------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1/6/2017 19:51 | 17-000260 | Civil Matter | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I really can't express enough appreciation for Officer Mohr. I came to the police station due to some conflict in regards to a custody situation. The matter could have been dealt with in a matter of minutes, administratively, and I might have been on my way. Officer Mohr went above and beyond. He listened to the issues, and allowed me to leave the station with so much more than I had anticipated. I'd been having some trouble with my 12 year old son for a few weeks; things at home had been very tense and emotional. Officer Mohr took the time to speak to my 12 year old one on one, and the difference was immediate. I'm not sure if it was the uniform, the male figure or the compassion Officer Mohr expressed, but my son actually listened. He took in what was said, and although he and I continue to have things to work on, Officer Mohr pointed us both in the same direction for the first time in weeks. I cried and hugged him and really, won't ever forget the kindness this stranger extended during one of the most difficult times in my life. Thank you, one hundred times, thank you. |
| 1/7/2017 11:12 | 17-000290 | Other | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | My 2 YO got ahold of my phone, and called 911 by mistake. I was very embarrassed to waste the time of our police department. Officer Hoffer was very kind and understanding. Thank you all for everything you do to help our community. |
| 1/9/2017 11:54 | 17-000368 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Officer Santiago thanked me for my honesty and treated me with respect. He resolved the matter with a warning and in a timely fashion. (8-10 minutes) |
| 1/10/2017 16:25 | Active Shooter Training | Other | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very much appreciate the effort of Officer Stu. He did a great job! |
| 1/10/2017 19:57 | 17-000400 | Other | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Officer Collins was amazing! |
| 1/10/2017 22:15 | 17-000349 | Traffic Stop | Not Arrested | N/A | Very Satisfied | N/A | Very Satisfied | Satisfied | Sergeant was reasonable, direct, and courteous. |
| 1/10/2017 23:34 | 17-000350 | Other | Not Arrested | Very Unsatisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | OFFICER THAO WAS VERY KIND & PROFESSIONAL, I TOLD HIM I KNEW BUT HAD TO WAIT BECAUSE OF MY WORK HOURS ADVANCE AUTO WAS HELPFUL WITH PARTS & FROM THERE I WENT TO KRONES. |
| 1/11/2017 23:04 | 17-000511 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Respectful and polite. Exactly what you want in daily interaction with the community. |
| 1/13/2017 8:39 | n/a | Other | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Officer Stu did a presentation at my property, speaking with residents about safe winter driving and navigating round-abouts. He was engaging, encouraged discussion and questions and gave us great tips on everthing from dealing with frozen car locks to what a safe distant behind snow plows is. We would love to have him back in the future! |
| 1/14/2017 11:24 | 17-000593 | Other | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Unsatisfied | I was impressed with Officer Thao's c0urteousy and professionalism. He took the time to listen. |
| 1/16/2017 9:26 | Don't have one | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Jared Reimer was our officer last night. He was professional but acted with a compassion for a young man just buying his first car that was exemplary. He could have sited him for a violation but treated him with the respect and dignity that made me proud to be living in Neenah. Well done. |
| 1/17/2017 14:19 | 17-000634 | Other | Not Arrested | N/A | Very | Very | Very | Very Satisfied | I was so pleased with Jared's compassion, sensitivity and helpfulness. I did not expect the kind of respect he |
| 1/18/2017 7:30 | Presentation | Other | Arrested | Very Satisfied | Satisfied Very Satisfied | Very Satisfied | N/A | Very Satisfied | showed to me. He understood my predicament. Officer Zuehls did a great job and has done a great job in the past with getting to know the residents at Lakeside and Hearthside Commons. He has been generous enough to present 3 times thus far at the buildings and we at Lakeside and Hearthside Commons look forward to continuing to have him come and educate us. He goes above and beyond in connecting with the residents of Neenah. |
| 1/24/2017 20:08 | 17-000944 | Civil Matter | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Sgt. Driscoll was an answer to a prayer with the way he dealt with my daughter, with his firmness and thoroughness yet understanding and caring. It is very nerve wracking to have to call the police but I'm glad I did and am truly grateful to Sgt. Driscoll and the way he handled this situation. |
| 1/24/2017 20:45 | 17-001071 | Criminal Matter | Not Arrested | Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Officer Santiago was very professional and courteous |

| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | Do you reel the officer took the necessary steps to resolve the city of the ci | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
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| 1/24/2017 21:32 | 17-001077 | Other | Not | Very | Very | Very | Very | Very Satisfied | Thank you i hope it did some good |
| 1/24/2017 21:46 | 17-001069 | Traffic | Arrested Not | Satisfied N/A | Satisfied Very | Satisfied | Satisfied Very | Vary Satisfied | I had a headlight out. Officer Santiago was polite and professional. |
| 1/24/2017 21.40 | 17-001009 | Stop | Arrested | IN/A | - | Very Satisfied | Satisfied | very satisfied | Thank You for your service! |
| 1/28/2017 0:59 | 17-001241 | Traffic | Not | Satisfied | Very | Very | Very | Very Satisfied | Officer Thao was very understanding and was also quick as possible to get our stop resolved and get me home |
| , , | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | ' | from work. |
| 1/29/2017 8:27 | 17001264 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Crash | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 1/29/2017 23:42 | 17-001210 | Other | | Very | Very | Very | Very | Very Satisfied | |
| 1/20/2017 10:22 | 17 001227 | Criminal | Not | Satisfied | Satisfied | Satisfied | Satisfied | Van Catisfied | Your officers were very professional and quickly defused a very tense and dangerous situation. |
| 1/30/2017 10:32 | 17-001327 | Criminal Matter | Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | very satisfied | Tour officers were very professional and quickly defused a very tense and dangerous situation. |
| 2/1/2017 22:13 | 17-001457 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Extremely nice man really looked out to help and was understanding what happened |
| 2,1,201, 22.13 | 1, 001.0, | Stop | Arrested | Satisfied | - | Satisfied | Satisfied | l'er, satisfied | and the first team, to shed out to help and was understanding much happened |
| 2/3/2017 18:04 | 17-0011551 | Other | Not | Very | Very | Very | Very | Very Satisfied | |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | - | |
| 2/6/2017 3:21 | 17-001636 | Civil | Not | Very | Very | Very | Very | Very Satisfied | He/she did an awesome job getting there fast and helping me out. Thank you NPD for helping out the community. |
| | | Matter | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 2/8/2017 14:35 | 17001201 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Officer Samuel Santiago was a very genuine and kind officer. He was informative as well. |
| 2/9/2017 11:24 | 17-001760 | Stop Other | Arrested | Satisfied | Satisfied | Satisfied Very | Satisfied | Vary Satisfied | Officer Mohr spend time ample working on possible solutions, making calls and talking about the whole incident. |
| 2/9/2017 11.24 | 17-001700 | Other | | Very Unsatisfied | Very Satisfied | Satisfied | Very Satisfied | very satisfied | He was exceptionally friendly and helpful. Great example of what an officer should be. |
| 2/9/2017 20:35 | 17-2000 | Other | Not Arrested | Very Satisfied | Very Satisfied | N/A | Very Satisfied | Very Satisfied | Officer Stu did an excellent job with the Cub Scout tour tonight. He was knowledgeable and took the time to show and explain all areas of the department. He fingerprinted the boys, let them sit in a squad car with lights/sirens, and was very patient with everyone's multiple questions. Awesome job and thanks for the goody bags! |
| 2/11/2017 10:54 | none | Other | | Very Satisfied | Very Satisfied | N/A | Very Satisfied | Very Satisfied | Police Officer Tyler Katsma does a great job delivering the Alderman packets. He is very personable and professional. Keep up the great work! |
| 2/11/2017 18:33 | 17-1878 | Other | Not Arrested | N/A | Very Satisfied | N/A | Very Satisfied | Very Satisfied | It was an excellent experience for the club scouts to be able to talk to Officer Zuehls about bike safety and police work. He was great with them. |
| 2/13/2017 10:05 | 17-2000 | Other | Not | Very | Very | Very | Very | Very Satisfied | This was for the Boy Scout tour on 02/09/17. Officer Stuart Zuehls was very informative and made his presentation |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | appropriate for the age of the boys. They enjoyed their tour. |
| 2/15/2017 18:52 | welfare check | Civil Matter | Arrested | Very Satisfied | N/A | Very Satisfied | Very Satisfied | Very Satisfied | My brother & I went to the NPD to have my brother checked on as part of a welfare check. NPD acted very professional and with respect to my brother Todd who was drinking. Terry Olson 725-3367. |
| 2/16/2017 13:42 | 17-000989 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | I thought Officer Santiago conducted himself in an extremely professional and courteous manner during the traffic |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | stop. |
| 2/22/2017 22:42 | 17-002431 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 2/24/2017 11:32 | Active Shooter Presentation | Other | Not Arrested | Very Satisfied | - | Very Satisfied | Very Satisfied | Very Satisfied | Stu was excellent - great information. Alerted us to things we had not considered in our planning. Will follow with him in future. |
| 3/1/2017 9:31 | 17-002736 | Other | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I really appreciated the help from officer Johnny Thao. Even though it was raining out he was more then happy to assist me. Thanks |
| 3/1/2017 14:44 | None | | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | We were glad to see Officer Peterson at the elementary schools doing walk throughs! Thank you for all you do! |
| 3/2/2017 16:37 | 17-002781 | Traffic Crash | Not Arrested | Very Satisfied | Very | Very Satisfied | Very Satisfied | Very Satisfied | |

| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | of you reel the officer took the necessary steps to resolve the | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
|-----------------|------------------------------------------------------|-----------------|-----------------|-------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3/2/2017 20:51 | 17-002817 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 3/3/2017 8:32 | 17-002743 | Traffic | Not | Satisfied | Very | Very | Very | Very Satisfied | It was snowing and most likely a bunch of accidents. The response time took a little bit but was most likely due to |
| 2/2/2017 44 44 | | Crash | Arrested | 17 | Satisfied | Satisfied | Satisfied | C-11-C-1 | the officer was probably at another accident. It was undstandable. |
| 3/3/2017 14:41 | none | | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I am wanting to reach out and share how much Coolidge School students and staff appreciated having Neenah officers partner with us during our recent Read Across America Week. Several officers came over to read favorite Dr. Seuss stories to each of our 16 classrooms. Thank you again, Neenah PD, for your continued support of our schools, and our community. |
| 3/7/2017 4:12 | 17-003026 | Traffic Stop | Not Arrested | N/A | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Officer Thao is very polite and professional. Excellent work. |
| 3/12/2017 9:08 | 17-003302 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | I often see the neenah police helping with various needs of the community and my personal experience was very |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | pleasant considering the circumstances. |
| 3/17/2017 16:08 | 17-003513 | Civil | Not | N/A | Very | Very | Very | Very Satisfied | She was very calm and understanding of the circumstances and was very kind. She knows how to calm down a |
| | | Matter | Arrested | | Satisfied | Satisfied | Satisfied | | situation |
| 3/19/2017 13:16 | 17.003635 | Criminal | Not | Very | Very | Very | Very | Very Satisfied | CC fraud form needed to be filled out and an officer came to the house to gather information. He was prompt and |
| | | Matter | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | informative on the process. Nice work. |
| 3/27/2017 20:34 | 17-004019 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 4/1/2017 20:07 | 17-004028 | Traffic | Not | Satisfied | Very | Very | Very | Satisfied | Officer was nice and also non-threatening. More officers should have his temperament. |
| . /2 /2 | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 4/2/2017 20:50 | 17004300 | Other | Not | N/A | Very | Very | N/A | Very Satisfied | Officer Voelker was very nice and understanding along with providing some education and support. We truly |
| 4/2/2017 21.47 | 17004067 | T (C: - | Arrested | \/a | Satisfied | Satisfied | | V C-+: | appreciated her taking the time to be sure everything was o.k. and safe. |
| 4/2/2017 21:47 | 17004067 | Traffic Stop | Not | Very | Very | Very | Very Satisfied | Very Satisfied | The officer was very professional, courteous and explained why he pulled me over, which was very helpful. |
| 4/5/2017 9:55 | CHOICES@Man | Other | Arrested Not | Satisfied Very | Satisfied Very | Satisfied Very | Very | Very Satisfied | Horace Mann 5th-graders participated in CHOICES. Stu Zuehls did a fine job. He seemed to enjoy interacting with |
| 4/3/2017 3.33 | n | Other | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | very Satisfied | the students. I would believe two 60 minutes sessions would be great. Students do have many questions. Stu does |
| | | | | | | | | | a great job at "just moving on". Thanks for the community outreach! |
| 4/5/2017 14:12 | 4/5/2017 | | | Very | Very | Very | Very | Very Satisfied | Officer Stu came to our Apartment Community to talk about Identity Theft. He was well received and the folks |
| | | | | Satisfied | Satisfied | Satisfied | Satisfied | | here at Fireside Commons learned how to protect themselves against Identity Theft! |
| 4/8/2017 16:36 | 17-004573 | Traffic | Not | N/A | Very | Very | Very | Very Satisfied | Officer Brandon Deich-N118 was very respectful, explained my options very clearly and answered my question very |
| | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | well. |
| 4/9/2017 21:06 | 2J908CTK36 | Traffic | Not | N/A | Satisfied | Satisfied | Satisfied | Satisfied | Being stopped for speeding, and only getting a warning, I was very pleased, and it made me aware that I must start |
| | | Stop | Arrested | | | | | | to pay more attention when I'm behind the wheel. |
| 4/10/2017 15:05 | 17-004698 | Traffic | Not | N/A | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 4/12/2017 16:16 | 17004773 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Officer Kevin Berry was very professional and polite during this routine traffic stop. |
| 4/14/2017 0.50 | 17.004630 | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | V C-+: | |
| 4/14/2017 9:56 | 17-004620 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I was treated like a human being. I was in the wrong and blew a red stop light and was handled with respect and was explained what I did wrong. I accepted my mistake and the officer gave me a warning. |
| | | Stop | Arresteu | Satisfied | Satisfied | Satisfieu | Satisfied | | was explained what I did wrong. I accepted my mistake and the officer gave me a warning. |
| 4/19/2017 0:32 | 17-005130 | Other | Not | Satisfied | Very | Very | Very | Very Satisfied | I am so grateful that the Neenah police department still offers the service of unlocking vehicles to people at no |
| , ,, , | | | Arrested | | Satisfied | Satisfied | Satisfied | , | charge. It turned around a bad day, that could have been worse if I had not been able to get my keys out of my car. |
| | | | | | | | | | Thank you so much. |
| 4/19/2017 9:08 | 17-004601 | Other | Not | Neutral | Very | Very | Very | Very Satisfied | |
| | | | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 4/24/2017 1:03 | 17-005396 | Traffic | Not | N/A | Satisfied | Satisfied | Very | Very Satisfied | The officer was Very professional and respectful. The issue was resolved quickly and we were on our way. |
| | | Stop | Arrested | | | | Satisfied | ļ | |
| 4/25/2017 6:33 | 17-005439 | Other | Not | Very | Very | Very | Very | Very Satisfied | Officer Zachary j. Mulroy |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | handle the issue professionally and solved smoothly |

| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | bo you reel the officer took the necessary steps to resolve the | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
|-------------------|------------------------------------------------|-----------------|-----------------|-------------------------------|------------------------------------------------------------------|-----------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4/25/2017 13:20 | 1705457 | Other | Not | Very | Very | Very | Very | Very Satisfied | Stu was here to conduct a security assessment of our church along with another officer. Both did an excellent job |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | and offer many good suggestions. |
| 4/27/2017 14:36 | 17-005536 | Traffic | Not | Neutral | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 5/1/2017 14:55 | 17-005720 | Criminal | Arrested | Very | Very | Very | Very | Very Satisfied | Officer Hoffer was very professional kind and compassionate |
| 5 /0 /0017 45 45 | 47.005000 | Matter | | Satisfied | Satisfied | Satisfied | Satisfied | | He did a great job! |
| 5/2/2017 15:15 | 17-005386 | Other | Not | Very Satisfied | Very | Very | Very Satisfied | Very Satisfied | Officer Hoffer and his back-up were very conscientious, efficient, considerate, polite and helpful. |
| 5/5/2017 10:47 | C273123-4 | Other | Not Arrested | Very Unsatisfied | Satisfied Neutral | Very Unsatisfied | Very Unsatisfie d | Neutral | The officer did not show me the over speed proof. I was coming from Milwaukee and speed was 35 and suddenly went to 25, as there was another driver behind me, My car was slowing down on its own, as the red light was on, This officer told me that i was driving 12 miles over the speed limit. Its a matter of simple understanding that speed limit changes from 35 to 25 in less than 500 ft, it will take time to slow down.i was not overtaking anybody, i was in my line waiting for the car to slow down on its |
| 5/7/2017 11:44 | 17-006079 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | own rather nutting unnecessary breaks |
| , , | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | , | |
| 5/7/2017 20:49 | 17-006089 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 5/9/2017 15:08 | 17-6113 | Other | Not | Very | Very | Very | Very | Very Satisfied | Officers were very respectful and helpful. |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 5/11/2017 15:35 | 17-6328 | Other | | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | I locked my keys in my trunk in a grocery store parking lot and Matt McHugh N65 arrived very quickly and was very efficient as well as pleasant and professional. He represented Neenah Police Dept well. |
| 5/12/2017 13:35 | 17-005118 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very professional, polite and clear it more about public safety than just issuing a citation |
| 5/14/2017 15:18 | 17-006397 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Officer Berry was very courteous and timely during the traffic stop. |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 5/18/2017 8:29 | 17-005845 | Traffic | Not | Satisfied | Very | Very | | Very Satisfied | |
| - / - / | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 5/18/2017 18:45 | C273138-5 | Traffic Stop | Not Arrested | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | We were not wearing our seat belts, we were guilty. The police officer, Marlyn Heiting, was very nice! We are from Algoma, and we hope our officers in Algoma, are just as nice to others from out of town. |
| 5/18/2017 19:32 | 17006781 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | My wife and I did not have our seatbelt onwe were guilty, what can we saybut, Officer Marlyn Heitig was very |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | professional, and very nice! |
| 5/22/2017 14:09 | 17-5173 | Other | Not | Very | Very | Very | Very | Very Satisfied | Locked my keys in the van with my dog inside. Officer arrived promptly and was very courteous. I appreciate this |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | complimentary service offered by the city. Thanks! |
| 5/23/2017 7:48 | 17-006908 | Traffic | Not | Satisfied | Very | Satisfied | Very | Very Satisfied | Very respectful and helpful. Did issue a ticket, but really had no choice. Explained everything. Sgt. Goetz is a good |
| F/24/2017 0.5: | 47.005055 | Stop | Arrested | C-11-C-1 | Satisfied | | Satisfied | C-11-C-1 | guy!! |
| 5/24/2017 8:54 | 17-005962 | Traffic | Not | Satisfied | Very | Very | Very | Satisfied | |
| 5/24/2017 20:36 | 123456789 | Stop Traffic | Arrested Not | Very | Satisfied Very | Satisfied Very | Satisfied Very | Very Satisfied | Officer Santiago was the best police officer I have ever come across, I'm a younger guy who has had a few speeding tickets |
| 3/24/2017 20.30 | 123430769 | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | very satisfied | nothing serious but I've always been treated kinda poorly due to my age and the vehicle i drive and my appearance, I was |
| | | | | | | | | | treated the best I have ever been treated it was wonderful, If possible please show Officer Santiago this and just tell him Thank you it felt so nice to not feel and be treated like a felon |
| 5/26/2017 8:38 | 17-00-7261 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Officer Marlin Heiting was polite and respectful of the situation, was also very efficient at what he did and I did not |
| F /20 /20 := := : | 47.05 | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | have to wait long before I was on my way, which I appreciate very much. |
| 5/28/2017 15:19 | 17-007383 | Other | Not | Very | Very | Very | Very | Very Satisfied | The officers were very respectful and patient. They were able to provide what I needed to get my power chair |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | home safely and very helpful in getting me safely into a car. Both officers were extremely patient and tolerant of my friend's questions! Thank you so much for being there. |
| 5/31/2017 20:35 | 17-007568 | Traffic | Not | Neutral | Very | Very | Very | Satisfied | Sergeant Gruenstern was exceptionally respectful and understanding of the situation. |
| 3/31/201/20.33 | 11 001300 | Stop | Arrested | - Teatral | Satisfied | Satisfied | Satisfied | Satisfied | Sergeant Graenstern was exceptionary respection and understanding or the situation. |
| L | | - 10 P | | . | | | | | |

| Timestamp | Please enter the incident number, if possible. | Incident Type | Outcome | How was our response time? | Did you feel you were treated with dignity and respect? | officer took the officer took the necessary steps to resolve the | How satisfied are you with the officer(s)? | How satisfied are you with the overall performance of the Neenah Police | Additional Comments |
|---------------------------|------------------------------------------------------|-----------------|-----------------|-------------------------------|------------------------------------------------------------------|------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6/1/2017 2:51 | 17-007584 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Officer was very friendly and helpful in the situation. |
| 6/1/2017 8:34 | 17-007601 | Stop Traffic | Arrested Not | Satisfied Very | Satisfied Very | Satisfied Very | Satisfied Very | Very Satisfied | Officer Joshua Peterson was very efficient and respectful, explained my ticket to me the court date the points the |
| 0/1/201/ 8.34 | 17-007001 | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | very satisfied | amount of the ticket and I was on my way. |
| 6/1/2017 21:35 | #17-007592 | Traffic | Not | Very | Neutral | | Neutral | Very Satisfied | Thank you for letting me know that my tail light was out and ESPECIALLY for letting me off with a warning for doing |
| 0/1/201/21.33 | #17-007332 | Stop | Arrested | Satisfied | iveutiai | Satisfied | Neutrai | very Satisfied | 42 mph in a 35 zone. MUCH appreciated!! |
| 6/2/2017 0:32 | 2J9089Cgrm | Traffic | Not | Very | Very | Very | Very | Neutral | Thank you for everything you do, I appreciate how you put your self at risk every day to keep me and others safe when some of |
| 5,2,2017 5:52 | 2,5005 08 | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | . reduce | those people don't like you or don't respect you. I have many police family members and I know how hard it can be. Thank you for all that you do. I know when I called for help and in tears or shaking you guys were very understanding nice and did what was asked of you. And in my first time of ever getting pulled over you were still nice and forgiving and gave me a warning. God bless you all. Be safe please. Thank you: |
| 6/2/2017 13:10 | 2J9089Cgrm | Traffic | Not | Very | Very | Very | Very | Neutral | Thank you for everything you do, I appreciate how you put your self at risk every day to keep me and others safe when some of |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | those people don't like you or don't respect you. I have many police family members and I know how hard it can be. Thank you for all that you do. I know when I called for help and in tears or shaking you guys were very understanding nice and did what was asked of you. And in my first time of ever getting pulled over you were still nice and forgiving and gave me a warning. God bless you all. Be safe please. Thank you. |
| 6/3/2017 14:32 | 17-007726 | Other | Not | Very | Very | Very | Very | Very Satisfied | The same the same the same than a same tha |
| | | | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 6/4/2017 10:56 | 17-007792 | Traffic | Not | N/A | Very | Very | Very | Very Satisfied | Thanks for just giving me a warning |
| | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 6/12/2017 17:03 | 17-008292 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 6/14/2017 11:57 | 17-008396 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Polite and courteous officer |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 6/18/2017 12:43 | 17-008654 | Traffic | Not | N/A | Very | Very | Very | Very Satisfied | thank you for all that you guys do |
| | | Stop | Arrested | | Satisfied | Satisfied | Satisfied | | |
| 6/26/2017 8:30 | 17-009/39 | Other | Not | Very | Very | Very | Very | Very Satisfied | Very responsible and responsive. |
| S /2 S /2 S + 7 + 7 + 7 + | 17.000110 | 0.1 | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 6/26/2017 14:21 | 17.008418 | Other | | Very | Very | Very | Very | Very Satisfied | Officer Stuart Zuehls was awesome with our kids during his safety presentation. The kids loved having him here. |
| 6/29/2017 14:15 | 17.009296 | Other | Not | Satisfied Very | Satisfied | Satisfied | Satisfied | Van Catisfied | The kide really enjoyed social the efficer and learning about his inhi |
| 0/29/2017 14.15 | 17.009296 | Other | Not Arrested | Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | Very Satisfied | The kids really enjoyed seeing the officer and learning about his job! |
| 6/29/2017 14:22 | 17-009342 | Other | Not | Very | Very | Very | Very | Very Satisfied | Stuart Zuehls took time to come to Kimberly-Clark North for the Distracted Driving presentation with Teresa |
| 0/23/2017 14.22 | 17-005342 | Julei | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | very satisfied | Paulus, Winnebago County Health Dept and Kathi Hegranes, Thedacare. After the event several people commented to me how they enjoyed the presentation and that it was very informative. They liked the interaction and variety throughout the event with the short video clips and Q&A. Thanks again for your support, this event was well received. |
| 6/30/2017 13:18 | 17-009393 | Traffic | Not | Very | Very | Very | Very | Very Satisfied | Thank you for making me aware that my plates were expired. I have fixed that issue. |
| | | Stop | Arrested | Satisfied | Satisfied | Satisfied | Satisfied | | |
| 7/3/2017 22:06 | 17-009005 | Traffic | | Very | Very | Very | Very | Very Satisfied | She was very nice and did her job well |
| | | Stop | | Satisfied | Satisfied | Satisfied | Satisfied | | |