

The Consumer Confidence Report also known as the Water Quality Report, is available on the City website. To learn more about the City of Neenah's water quality, visit www.ci.neenah.wi.us/WaterQualityReport. To receive a hard copy, call 920-886-6180.

**Water Rates effective Jan 1, 2011 Sewer Rates effective Mar 1, 2014
Storm Water Rates effective Jan 1, 2010**

Volume Charges per Thousand Gallons		
Rate Steps	Water	Sewer
First 100	\$ 5.81	\$ 3.19
Next 900	\$ 5.55	\$ 3.19
Next 2,000	\$ 5.35	\$ 3.19
Over 3,000	\$ 4.80	\$ 3.19

Quarterly Base Meter Rates			
Meter Size	Water	Sewer	Exempt
5/8"	\$ 21.00	\$21.83	\$26.19
1"	\$ 33.00	\$34.91	\$41.89
1 ½"	\$ 57.00	\$61.10	\$73.32
2"	\$ 87.00	\$91.66	\$109.97
3"	\$ 141.00	\$148.38	\$178.07
4"	\$219.00		
6"	\$360.00		

Private Fire Protection Rates	
Line Size	Quarterly
2"	\$ 24.00
3"	\$ 45.00
4"	\$ 75.00
6"	\$ 150.00
8"	\$ 240.00
10"	\$ 360.00
12"	\$ 480.00
14"	\$ 600.00

Public Fire Protection Rates	
Dwelling/Structure Square Footage	Quarterly
0 – 1,000	\$ 8.40
1,001 - 1,500	\$ 15.30
1,501 - 2,000	\$ 21.20
2,001 – 3,000	\$ 30.10
3,001 – 4,000	\$ 43.00
4,001 – 6,000	\$ 60.20
6,001 – 10,000	\$ 97.40
10,001 – 15,000	\$ 151.80
15,001 – 25,000	\$ 243.50
25,001 – 45,000	\$ 425.40
45,001 – 75,000	\$ 729.10
75,001 – 130,000	\$1,244.80
130,001 – 225,000	\$2,156.10
225,001 – 400,000	\$3,795.10
Over 400,000	\$7,592.00

Quarterly Storm Water Rates		
1 Equivalent Run-off Unit (ERU) = 3,138 impervious square feet		
Impervious Square Footage	ERU	Residential
Less than 1,700	0.5	\$10.50
1,700 to 4,600	1.0	\$21.00
More than 4,600	2.0	\$42.00
Non-Residential Customers will be billed a minimum of 1 ERU or the actual number of ERU's at \$21.00 per ERU.		

Utility Payments cannot be accepted over the phone

Neenah Utilities payment options:

- Cash
- Check, money order or cashier's check
- ACH withdrawal from a Checking or Savings Account

**** A \$35.00 return check fee will be assessed on a returned check.**