

How to Pay a Citation

First, navigate to <https://neenah.nupark.com/portal/Citations> to see the screen below. You do not need an account with us, but you will need to search by the citation number listed at the top of the parking ticket – or – by your license plate number.

The screenshot displays the 'Online Parking Ticket Payment System' interface for Neenah, Wisconsin. At the top left is the Neenah Wisconsin logo. On the top right, there are navigation links: 'Home', 'Citations', 'Contacts', and 'Help', along with 'Register' and 'Log in' buttons. Below the header, the page title is 'Online Parking Ticket Payment System'. A note states: 'Only citations issued prior to July 10, 2017 need to be paid at Neenah City Hall, 211 Walnut Street, Neenah, WI.' There is a small icon and text for 'Citation Number Example'. The main section is titled 'Step 1 of 5 - Citation Search'. It instructs users to 'Enter your Plate Number and State Or Citation Number and click the Search button below. Note: Don't include dashes or spaces when entering your plate and be sure to check your plate state.' There are two search options: 'Plate Number' and 'Citation Number'. Under 'Plate Number', there is a text input field for the plate number, a dropdown menu for the state (currently showing 'WI'), and a 'Search by Plate' button circled in blue. Under 'Citation Number', there is a text input field for the citation number and a 'Search by Citation' button also circled in blue. At the bottom left, there is a copyright notice: '© 2018 - NuPark' and a link to 'Privacy Policy and Terms'. At the bottom right, there is a note: 'A PDF reader is required to view PDF files on this site. Download Acrobat Reader (new window)'.

Once you clicked search, all outstanding parking citations will appear. Click the checkboxes for each one you intend to pay and select “CheckOut.”



Hello James Merten! [Log off](#)

[Home](#) [Citations](#) [Contacts](#) [Help](#)

Citation Selection

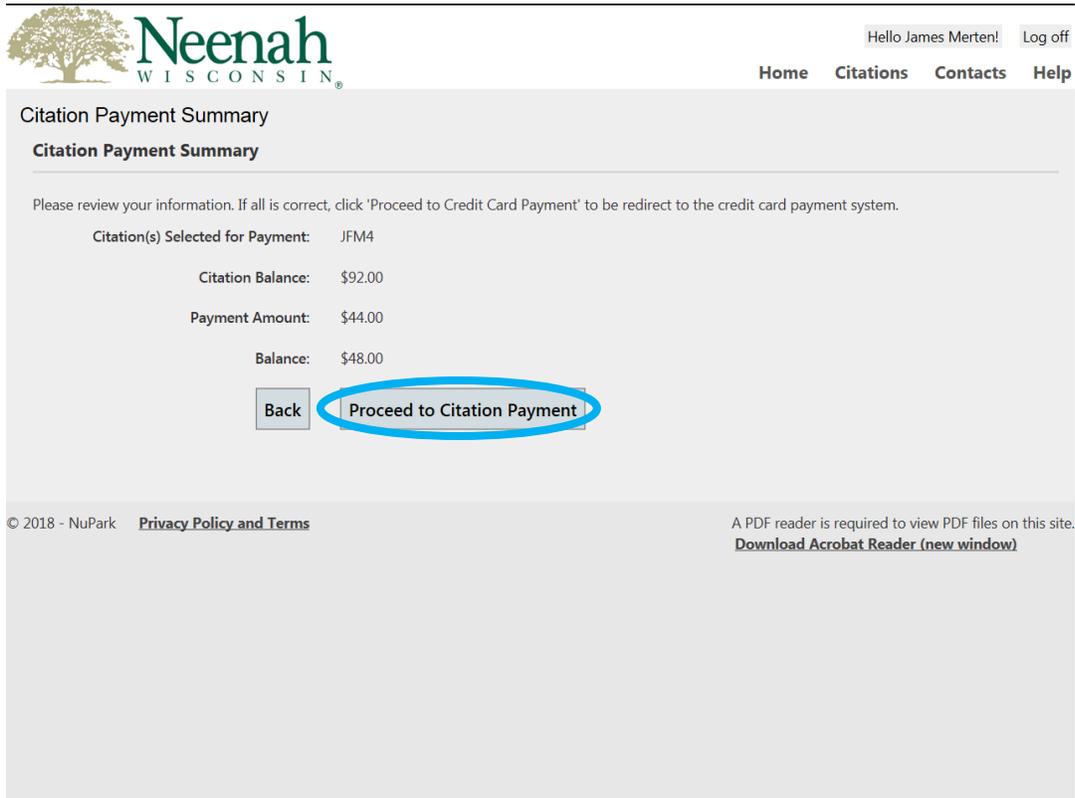
Step 2 of 5 - Citation Selection

Select Citation(s) to continue.

Pay	Citation Number	Issue Date	Violation	Location	Vehicle	Amount Due	Status
<input checked="" type="checkbox"/>	JFM4	Tue Jan 09 2018 14:35:16 GMT-0600 (Central Standard Time)	Boat permit only zone	Shaggybark Dr	JFM0001	\$44.00	UnPaid
<input type="checkbox"/>	JFM3	Tue Jan 09 2018 14:34:26 GMT-0600 (Central Standard Time)	Boat permit only zone	Bond St	JFM0001	\$28.00	UnPaid
<input type="checkbox"/>	JFM2	Tue Jan 09 2018 14:33:22 GMT-0600 (Central Standard Time)	Boat permit only zone	Buckhorn Ln	JFM0001	\$20.00	UnPaid

[CheckOut](#)

On this page you will be shown the citation/s Balance and the payment amount for the specific citation/s you selected. If all is correct click proceed to citation payment.



The screenshot shows the Neenah Wisconsin website's Citation Payment Summary page. The page header includes the Neenah Wisconsin logo, a user greeting 'Hello James Merten!', and a 'Log off' link. Navigation links for 'Home', 'Citations', 'Contacts', and 'Help' are also present. The main content area is titled 'Citation Payment Summary' and contains a table of payment details. A 'Proceed to Citation Payment' button is highlighted with a blue circle.

Citation Payment Summary	
Please review your information. If all is correct, click 'Proceed to Credit Card Payment' to be redirect to the credit card payment system.	
Citation(s) Selected for Payment:	JFM4
Citation Balance:	\$92.00
Payment Amount:	\$44.00
Balance:	\$48.00
Back	Proceed to Citation Payment

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Here you will enter your payment information and method.

 Enter Payment Information

First Name	Middle Name
<input type="text" value="James"/>	<input type="text"/>
Last Name	Daytime Phone Number
<input type="text" value="Merten"/>	<input type="text"/>
ZIP Code	
<input type="text" value="54956"/>	
Email 	Re-Enter email
<input type="text" value="mertenjames@gmail.com"/>	<input type="text" value="mertenjames@gmail.com"/>

Pay this Amount \$

Payment Method

<input type="radio"/>	   	Credit Card
<input type="radio"/>	 	Debit Card
<input type="radio"/>		eCheck / Bank Account