

\*\*\*The Consumer Confidence Report also known as the Water Quality Report, is available on the City website. To learn more about the City of Neenah's water quality, visit [www.ci.neenah.wi.us/WaterQualityReport](http://www.ci.neenah.wi.us/WaterQualityReport). To receive a hard copy, call 920-886-6180.\*\*\*

**\*\*A \$35.00 return check fee will be assessed for any returned check from the bank**

By Mail - Neenah Utilities, P O Box 426, Neenah, WI 54957

Automatic Bank Withdrawal - Application available in person or at [www.ci.neenah.wi.us](http://www.ci.neenah.wi.us) (Water Utility – Utility Billing)  
 In Person, During Regular Business Hours - City Hall, 211 Walnut St, 7:30 am - 4:30 pm Mon – Thurs; 7:30am – 4:00 pm Fri  
 In Person, After Hours - City Hall, Secure Deposit Drop Box at the drive up window location  
 Credit Card/E-check payments – [www.ci.neenah.wi.us](http://www.ci.neenah.wi.us) or by calling 1-844-216-1395;  
 (Service fees by the 3<sup>rd</sup> party company will apply on Credit Card and E-check payment transactions.)

**Water Rates effective 01/01/2011 Sewer Rates effective 03/01/2014  
 Storm Water Rates effective 01/01/2010  
 Transportation Assessment Replacement Fee effective 01/01/2019**

<b>Water Volume Charge (per 1,000 gallons)</b>			
	<b>Tier</b>	<b>Water</b>	<b>Sewer</b>
First	100,000	\$ 5.81	\$ 3.19
Next	900,000	\$ 5.55	\$ 3.19
Next	2,000,000	\$ 5.35	\$ 3.19
Over	3,000,000	\$ 4.80	\$ 3.19

<b>Quarterly Base Meter Rates</b>							
<b>Meter Size</b>	<b>Water</b>	<b>Sewer</b>	<b>Exempt</b>	<b>Meter Size</b>	<b>Water</b>	<b>Sewer</b>	<b>Exempt</b>
5/8"	\$ 21.00	\$21.83	\$26.19	4"	\$219.00	\$231.31	
1"	\$ 33.00	\$34.91	\$41.89	6"	\$360.00	\$427.70	
1 ½"	\$ 57.00	\$61.10	\$73.32	8"	\$501.00	\$663.37	
2"	\$ 87.00	\$91.66	\$109.97	10"	\$729.00		
3"	\$ 141.00	\$148.38	\$178.07	12"	\$960.00		

<b>Public Fire Protection Rates</b>			
<b>Sq Footage</b>	<b>Charge</b>	<b>Sq Footage</b>	<b>Charge</b>
0 – 1,000	\$ 8.40	15,001 – 25,000	\$ 243.50
1,001 - 1,500	\$ 15.30	25,001 – 45,000	\$ 425.40
1,501 - 2,000	\$ 21.20	45,001 – 75,000	\$ 729.10
2,001 – 3,000	\$ 30.10	75,001 – 130,000	\$ 1244.80
3,001 – 4,000	\$ 43.00	130,001 – 225,000	\$ 2156.10
4,001 – 6,000	\$ 60.20	225,001 – 400,000	\$ 3795.10
6,001 – 10,000	\$ 97.40	Over 400,000	\$ 7592.00
10,001 – 15,000	\$ 151.80		

**Transportation Assessment Replacement Fee (TARF)**  
**1 Impervious Area Unit (IAU) = 3,138 impervious square feet of entire land parcel**

\*\*All Residential customers will be charged a minimum 1 Unit  
 \*\*Non Residential customers will be billed a minimum of 1 Unit and maximum 90 Units

**1 IAU = \$5.75 quarterly; \$23.00 Annually**

**The TARF allows the City of Neenah to eliminate special assessments for street resurfacing, street reconstruction and sidewalk construction projects.**

<b>Quarterly Storm Water Rates</b>		
<b>1 Equivalent Run-off Unit (ERU) = 3,138 impervious square feet of entire land parcel</b>		
<b>Impervious Square Footage of entire parcel</b>	<b>ERU</b>	<b>Charge</b>
Less than 1,700	0.5	\$10.50
1,700 to 4,600	1.0	\$21.00
More than 4,600	2.0	\$42.00

**Non-Residential Customers will be billed a minimum of 1 ERU or the actual number of ERU's at \$21.00 per ERU.**