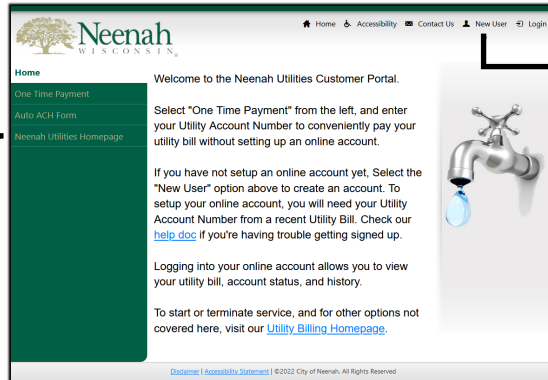
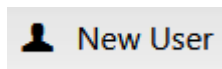


Creating a Neenah Utilities Customer Portal Online Account

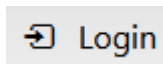
neenahgov.org/utility-portal



1 First, select "New User" and enter your information.



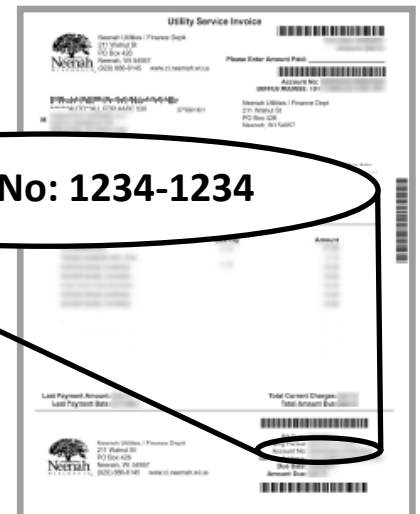
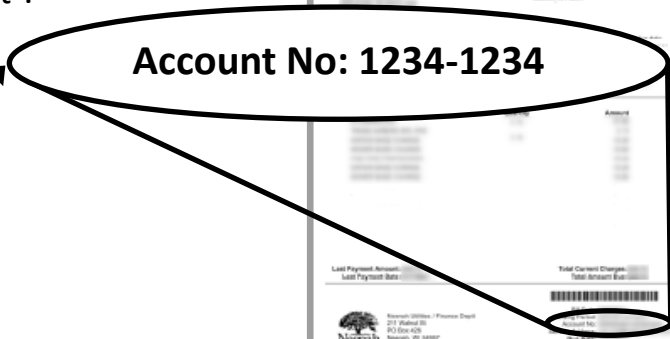
2 Next, Login using your new online account.



3 Now that you're in, select "Add Account" to link your utility account to your online account.







4 Enter your utility account and click "Submit".
Not sure where to find your Account Number? Check your last statement.

* Account ID: -



Questions? Looking for more?
neenahgov.org/neenah-utilities
utilitybilling@ci.neenah.wi.us • (920) 886-6145

Main Features of Your New Online Utility Account


 Home  Pay My Bill of \$145.92  Accessibility  Contact Us  My Profile  Logoff

When you have a balance, use the “Pay My Bill” link here to make a payment.

Need to change your contact info or password? Use the “My Profile” link. You can also change saved payment methods in here by following the “Maintain Wallet” link.

If you have more than one Utility Account, use the “Select Account” link to choose which account to work with.

“Account Summary” gives an overview of your Utility Account.

Want to see your bill? Visit the “Billing History” section and click the PDF  icon by the bill you want to view.

Need to set up or switch your Auto ACH Payment? Follow this link and fill out our form.

Not seeing what you need? Check our Utilities Homepage for more information and options.

- Home
- Select Account
- Manage Accounts
- Account Summary
- Payment History
- Make Payments
- Consumption Report
- Billing History
- Service Summary
- Auto ACH Form
- Neenah Utilities Homepage