

SUMMER SEWER CREDIT

The summer sewer credit is a system-generated credit that is applied to the two summer quarters of a residential water bill. Commercial and Industrial properties are not eligible for the Summer Sewer Credit.

Our water billing computer system will look at the winter usage for your residence. That read will be multiplied by 120% to give the SSC base amount that will be used for the year. The usage for your next two quarters will be subtracted by the base amount and if eligible, a credit would be given on the excess SEWER usage for those two quarters, the water is charged at the full price.

EXAMPLE:

Winter bill month usage (March of current year): 10,300 gallons

Base calculation for Current year – $10,300 \times 120\% = 12,300$

June read usage: 15,500 – Credit given for 3,200 (15,500-12,300)

September usage – 11,900 – no credit given – not in excess of 12,300 gals

Your winter usage bill to establish the BASE is:	Your eligible Summer Sewer Credit (SSC) months:
March of the current year	June and September of the current year
April of the current year	July and October of the current year
May of the current year	August and November of the current year

If a credit is given, it will show up on your quarterly statement as a credit under Summer Sewer Credit. This credit is not an automatic credit; the eligibility must be met each quarter.

If the water account is a new account between the months of December to the current date, a default base amount of 18,000 gallons will be given for the year, as a history has not been established for the property.

If you have a toilet leak the summer sewer credit would be revoked because water from a toilet leak would go down the sewer. If you had a pipe break or an outside leak where the water is going to the ground an exception can be made. Please contact Neenah Utilities for those circumstances.

If you will be using a lot of water for the year landscaping or filling a pool, you can notify us and we will note the account.

If you have any questions or comments email us at utilitybilling@ci.neenah.wi.us or call 920-886-6145.