Dial-A-Ride 2024   920-832-5789

Northern Winnebago Dial-A-Ride, service provided by Running Inc./Valley Transit II

Reduced-fare transportation for residents of the Cities of Neenah and Menasha who are aged 60 years and older.

1. Obtain Program Certification: Request program information and certification by calling (920) 886-6125, applying at a location listed below, or applying online at https://neenahwi.seamlessdocs.com/f/2023DAR. **If you have been certified in a previous year, you are automatically certified and will not need to be certified in the new year.**

2. Make your trip reservation: Call 920-832-5789, and ask for the Dial-A-Ride service. Provide your name, address, destination, and appointment time. **Trip reservations must be made before 4:30 p.m. at least one day before your trip.** Remember to make your return trip reservation at the same time if needed. You may book trips up to 14 days in advance. Cancellations must be made one hour before your scheduled pick-up time.

3. Take your trip: The vehicle may arrive up to 15 minutes before or after your scheduled pick-up time. Riders should be ready to depart 15 minutes before the scheduled pick-up time should the vehicle arrive. The driver can only wait 5 minutes for you after the vehicle arrives for your pick-up.

4. Pay your fare: The fare for a one-way trip is $3.50. (No ticket is necessary.) Please have the correct change. Tipping is optional.

5. Call for a same-day trip after a medical appointment, if necessary. There may be a wait of up to one hour from the time the call is received for a "will call" trip.

6. Hours: Dial-A-Ride service hours are 6:00 A.M. to 7:00 P.M. Monday through Friday, 6:00 A.M. to 2:00 P.M. Saturday and Sunday. Closed New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

7. Comments: Should you have comments, compliments or complaints about the service, please contact Valley Transit at 920-832-5800.

DIAL-A-RIDE PROGRAM CERTIFICATION LOCATIONS

Neenah City Hall, Clerk's Office   920-886-6100
211 Walnut Street
Neenah, WI 54956

Menasha Senior Center   920-967-3530
116 Main Street
Menasha WI 54952

Neenah Public Library   920-886-6315
240 E. Wisconsin Avenue
Neenah WI 54956

Dial-A-Ride is made possible by support provided by:
Federal and State of Wisconsin Transportation Grants
United Way Fox Cities
Winnebago County
Cities of Neenah and Menasha

Dial-A-Ride System Boundaries

V. Greenville

T. Grand Chute

V. Little Chute

C. Appleton

V. Kimberly

T. Buchanan

C. Appleton

C. Appleton

V. Fox Crossing

V. Harrison

V. Harrison

C. Menasha

C. Menasha

T. Harrison

T. Clayton

C. Neenah

T. Neenah

T. Vinland

Lake Winnebago

W Capitol Dr
E Northland Ave
E Wisconsin Ave
W College Ave
E Calumet St
Winchester Rd
Breezewood Ln

Municipal Dr
N Lynndale Dr
N Mason St
N Meade St
N Ballard Rd
State Road 76
Tullar Rd
S Commercial St
S Park Ave

N

Legend
Dial-A-Ride System Boundaries
Water

0 0.5 1 2 Miles