PAYMENT VALIDATION AREA			
FIRST INSTALLMENT – Includes total special assessments, charges, and Lottery/Gaming Credit	**SECOND INSTALLMENT**	**THIRD INSTALLMENT**	**FOURTH INSTALLMENT**

GENERAL PAYMENT INFORMATION

1. Checks can be made payable to: **City of Neenah**. Please be sure to include your 11-digit Real Estate Parcel Number when submitting your payment for processing. Finance Department accepts cash, check, or debit card payments.
2. City Hall (211 Walnut St) ***Hours:*** Monday through Thursday 7:30 AM – 4:30 PM, Friday 7:30 AM – 4:00 PM
   Summer Hours: (Memorial Day thru Labor Day) Monday through Thursday 7:30 AM – 5:00 PM, Friday 7:30 AM – 12:00 PM
   Treasurer's Office Phone Number – 920-886-6144
3. Drive up window service and payment drop box are also available.
4. Through January 31, tax payments can also be made at the following locations in Neenah: **BMO Harris Bank** – 643 S. Green Bay Rd., **Associated Bank** – 100 W. Wisconsin Ave ****Lobby only**,** and **Community First Credit Union** – 1193 Winneconne Ave., 125 E. Forest Ave. or 2300 Industrial Dr.
5. Taxes may be paid online by credit card, debit card, or e-check via the Property Tax Portal – ***www.neenahwi.gov/paytax***. Credit cards are subject to a 2.5% fee ($2.00 minimum), debit cards are subject to a $2.95 fee and e-check fee is $1.50 per transaction.
6. Taxpayers using financial institutions online payment services are responsible if payment is not received or is received late. When using this method of payment, please be sure to include your 11-digit Real Estate Parcel Number when submitting your payment for processing.
7. Beginning in August 2025, USPS mail will be postmarked at regional sorting centers rather than when it is first accepted. As a result, postmarks may be several days later than the date you place your payment in the mailbox. Payments mailed too close to the deadline may be deemed late even if mailed before the due date.

Payment
Pay your property taxes to the appropriate treasurer as identified on the front of this tax bill.

Failure to Pay Timely
If your tax bill qualifies and you choose to pay your taxes in installments, then you must pay each installment on or before 5 working days after the due date or the **TOTAL** amount of your remaining unpaid taxes, special assessments, special charges and special taxes (if any) will be delinquent. (sec. 74.11(7), 74.12, or 74.87, Wis. Stats.) All delinquent taxes are subject to interest of 1% per month (fraction of a month counts as a whole month) from February 1 until paid and may be subject to an additional penalty. (sec. 74.47, Wis. Stats.) The payment must be received by the treasurer within 5 working days of the due date.

Receipts
Provide/include a copy of this tax bill or payment stub with your check. If you are requesting a receipt, enclose a self-addressed, stamped envelope. **If making payment by check, your tax receipt is not valid until the check has cleared all financial institutions.**

Estimated Fair Market Value
In addition to the assessed value, Wisconsin law requires that your taxation district show the estimated fair market value of taxable property on property tax bills for all classifications except agricultural land. This estimated fair market value reflects the approximate market value of your property as of January 1 of the year shown at the top of this bill. Note: Land classified undeveloped or agricultural forest is assessed at 50% of market value under Wisconsin law. Additional property value information may be available on your municipality or county website. (See below: Use Value Assessment)

Referenda/ Resolutions
For informational purposes only-Wisconsin law requires information to be displayed for any temporary property tax increases approved through a referendum or resolution by a county, municipality, school district, or technical college. If you would like more information, contact the appropriate district directly.

Use Value Assessment
Wisconsin law does not require that the estimated fair market value be shown for agricultural land. Any parcel benefiting from use value assessment may be subject to a penalty under sec. 74.485, Wis. Stats., if the use of the parcel changes. For more information, contact your local assessor or the Wisconsin Department of Revenue, PO Box 8971, Madison WI 53708-8971.

Additional Tax Credits and Programs Available
Certain Wisconsin property owners and renters may qualify for additional tax credits and/or assistance under special programs administered by the Wisconsin Department of Revenue (DOR), Wisconsin Department of Administration (DOA), the Department of Agriculture, Trade and Consumer Protection (DATCP), and Wisconsin Housing and Economic Development Authority (WHEDA). Some income and residency restrictions apply. For more information on several of these programs, visit the DOR website: www.revenue.wi.gov.

Income Tax Credits - Wisconsin Department of Revenue; PO Box 8949; Madison WI 53708-8949
- **Homestead Credit** (email: dorhomesteadcredit@wisconsin.gov)
- **Farmland Preservation Credit** (email: dorfarmlandpreservationcredit@wisconsin.gov)
- **School Property Tax Credit** (email: dorincome@wisconsin.gov)
- **Veterans and Surviving Spouses Property Tax Credit** (email: dorincome@wisconsin.gov)

DATCP Credit - Wisconsin Department of Agriculture, Trade and Consumer Protection; PO Box 8911; Madison WI 53708-8911
- **Farmland Preservation Credit**

Loan Assistance - WHEDA; PO Box 1728; Madison WI 53701-1728
- **Property Tax Deferral Loans for the Elderly** (email: underwriting@wheda.com)

Property Tax Credits - Wisconsin Department of Revenue 6-97; PO Box 8971; Madison WI 53708-8971
- **Lottery and Gaming Credit** (email: lgs@wisconsin.gov)
- **First Dollar Credit** (email: lgs@wisconsin.gov)
- **School Levy Tax Credit** (email: lgs@wisconsin.gov)

Division of Energy, Housing and Community – Various Resources Available
- Apply online for WHEAP benefits: https://energybenefit.wi.gov, or to complete a phone application, contact your local agency or call the statewide Customer Care Center at 1-800-506-5596